

# Free hotel hospitality training at HCC

HOLYOKE – Holyoke Community College is running a free, five-week hotel training program starting March 19 for anyone interested in jump starting a career in the hospitality industry.

The hands-on, in-person classes for hotel front desk workers and hotel room attendants will take place in HCC's hotel training lab on the second floor of the HCC MGM Culinary Arts Institute on Race Street in downtown Holyoke.

The program runs on Tuesday and Thursday evenings, 5:30 to 8 p.m., March 19 through April 18. Each of the 10 class sessions runs 2.5 hours. A second spring training program will run May 7 to June 6.

The course will provide students with up-to-date knowledge of the hotel industry, hands-on experience for front desk and/or room attendant roles, workplace skills, resume building, interview-

ing, job search assistance, and connections to local employers.

HCC's hotel lab is set up like a hotel reception area with front desk and adjoining guest room and equipped with the most modern technology and software. The hotel lab gives students the ability to learn in a model hotel room and reception lobby, gain knowledge about key card access systems, and understand point-of-sale technology.

No high school diploma or GED/HiSET test is required for admission.

Offered as part of HCC's Business and Workforce Development division, the hotel training course is free to qualifying applicants.

For more information, please contact Christine Scott by (cscott1@hcc.edu) or phone (413-552-2561) or fill out the inquiry form at [hcc.edu/job-ready](http://hcc.edu/job-ready).