

Cisco Training Academy

Develop your knowledge and skills. Prepare to pass the certification exam and become a Cisco Certified Network Associate (CCNA) by taking these four courses, two of which are offered every semester:

- Module I: Introduction to Networks
- Module II: Routing & Switching Essentials
- Module III: Scaling Networks
- Module IV: Connecting Networks

Income-based scholarships are available.

CISCO I: Introduction to Networks

CWD 814 • 17 sessions

CRN 35092 Sep 18-Nov 17 MW 6-10 p.m.

Develop your knowledge and skill and prepare to become a certified network administrator. This is the first course in a series of prep courses designed to help you pass your certification exam and become a Cisco Certified Network Associate (CCNA). Includes: exploring the network operating system, network protocols and communications, network access, Ethernet, network layer, transport layer, IP addressing, subnetting IP networks, and application layers. **\$849**



At PAFEC

These courses are offered at our downtown Holyoke campus in the Picknelly Adult and Family Education Center (PAFEC) at 206 Maple St., a renovated 19th century firehouse with all the latest technology, easy access to major highways, and ample parking.

There's an App for That

TECH 073 • 1 session

CRN 35666	Sep 27	W	9-11 a.m. (English)
CRN 35669	Nov 7	T	6-8 p.m. (English)
CRN 35670	Nov 9	Th	9-11 a.m. (Spanish)

Make the most of your smartphone in this class. We will discuss how to connect your various devices, use email and google drive, and explore apps that can make your life easier and more interesting. **\$25**

Google Like a Pro • TECH 074 • 1 session

CRN 35671	Oct 4	W	9-11 a.m. (English)
CRN 35672	Nov 14	T	6-8 p.m. (English)
CRN 35673	Nov 16	Th	9-11 a.m. (Spanish)

Learn how to make Google work for you. Learn how to use Google Drive to store and share documents, and Google Docs and Sheets to work

collaboratively. It's the best parts of Microsoft Office in a free, sharable space.

\$25

Troubleshooting Basics

TECH 075 • 1 session

CRN 35674	Oct 11	W	9-11 a.m. (English)
CRN 35675	Nov 28	T	6-8 p.m. (English)
CRN 35676	Nov 30	Th	9-11 a.m. (Spanish)

Computers are wonderful tools, but what should you do when things go awry. This class will provide you guidance in dealing with common issues (freezing, pop up boxes, warning messages, screen or mouse malfunction), to get your computer running smoothly again. **\$25**

Buyer's Guide to Finding the Right Computer for You • TECH 038 • 1 session

CRN 35665	Sep 20	W	9-11 a.m. (English)
CRN 35667	Oct 31	T	6-8 p.m. (English)
CRN 35668	Nov 2	Th	9-11 a.m. (Spanish)

In this class we will explore the different types of computers and brands, as well as the vocabulary of memory systems, processing speed, and operating systems. **\$25**

Students in computer classes should bring a flash drive.

Free Classes At PAFEC

Acing the Online Class

TECH 076 • 1 session

CRN 35677	Oct 18	W	9-11 a.m. (English)
CRN 35678	Dec 5	T	6-8 p.m. (English)
CRN 35679	Dec 7	Th	9-11 a.m. (Spanish)

Are you thinking about taking an online class? Join us for tips and tricks to be successful in the classroom of the future: your living room! We'll discuss how to navigate online platforms, how to manage time, and what to expect from online learning. **\$0**

Tech Tools for Students

TECH 077 • 1 session

CRN 35680	Oct 26	Th	9-11 a.m. (English)
CRN 35681	Dec 12	T	6-8 p.m. (English)
CRN 35682	Dec 14	Th	9-11 a.m. (Spanish)

Successful students need to use technology on a daily basis. This class explores the applications and tools that students can use to maximize their learning. We'll cover Microsoft Office programs (and their free versions), how to work collaboratively, and how to locate relevant information. **\$0**