

Now that I have received a **FINANCIAL AID WARNING**, how do I make sure I don't lose my financial aid?

- Read the Satisfactory Academic Progress Policy ([www.hcc.edu/sap](http://www.hcc.edu/sap)) carefully for information about how withdrawing from courses, failing courses, and even receiving incomplete grades affect your financial aid status.
- Refer to the chart below to identify ways that you can receive help in various areas. If you do not find a scenario that applies to you, please contact the Advising Center at 552-2722 or HCC's WellConnect Student Assistance Program at 1-800-326-6142,( 24 hours a day, 7 days a week).

<b>If you:</b>	<b>Student Resource</b>	<b>Contact</b>
Need someone to check in with to keep you on track: <ul style="list-style-type: none"> <li>•Connect with your assigned advisor to form a relationship</li> </ul>	Find your advisor through Academic Affairs,  or My HCC Online Services	Frost 317 552-2770 <a href="http://www.hcc.edu/myhcc">http://www.hcc.edu/myhcc</a>
Want to change your classes: <ul style="list-style-type: none"> <li>•Have classes too early or too late in the day</li> <li>•Have too many classes</li> <li>•Have work hours conflicting with your class schedule</li> </ul>	Advising Center	Frost 273 552-2722 <a href="mailto:advisingcenter@hcc.edu">advisingcenter@hcc.edu</a>
Have a: <ul style="list-style-type: none"> <li>• Documented learning disability and/or a high school IEP</li> </ul>	Office for Students with Disabilities and Deaf Services	Donahue 147 552-2417 or 552-2582/TTY <a href="mailto:osd@hcc.edu">osd@hcc.edu</a>
Have: <ul style="list-style-type: none"> <li>• Financial limitations</li> <li>• Mental health issues</li> <li>• Personal issues</li> <li>• Child care issues</li> </ul> Trying to juggle many roles (parent, student, employee, etc...)	WellConnect Student Assistance Program  THRIVE Your One-Stop Financial Success Center	1-800-326-6142 24 hours a day, 7 days a week <a href="http://wellconnect.cuthrive.com">wellconnect.cuthrive.com</a>  Frost 233 552-2783 <a href="mailto:thrive@hcc.edu">thrive@hcc.edu</a> <a href="http://www.hcc.edu/thrive">www.hcc.edu/thrive</a>
Need assistance with: <ul style="list-style-type: none"> <li>• Difficult subject matter</li> <li>• Writing/math/study skills</li> <li>• Note-taking</li> <li>• Time management</li> <li>• Test taking</li> </ul>	Center for Academic Program Support CAPS Writing Center, Math Center, Tutoring, Learning Coach	Donahue 240 552-2584 <a href="http://www.hcc.edu/courses-and-programs/academic-resources/academic-support">http://www.hcc.edu/courses-and-programs/academic-resources/academic-support</a>
Have transportation needs	Free bus pass, PVTA bus schedule, La Guagua	<a href="http://www.hcc.edu/about-hcc/location/transportation-and-parking">http://www.hcc.edu/about-hcc/location/transportation-and-parking</a>  <a href="http://www.pvta.com">www.pvta.com</a>

\*for more program information and office hours please go to [www.hcc.edu](http://www.hcc.edu)

If you:	Student Resource	Contact
Having trouble deciding on a major and/or career	The Center for Career Development	Kittredge Center 322 552-2597
Having trouble with online courses	<p style="text-align: center;">Online Programs</p> MERC - Students HELPING Students Team	Marieb 231 552-2272 <a href="mailto:onlineprograms@hcc.edu">onlineprograms@hcc.edu</a> 552-2232 or 552-2318 <a href="mailto:studentshelpingstudents@hcc.edu">studentshelpingstudents@hcc.edu</a>
Have questions concerning: <ul style="list-style-type: none"> <li>• FAFSA application</li> <li>• Scholarship information</li> <li>• Financial aid eligibility</li> <li>• Loan options</li> </ul>	<p style="text-align: center;">Financial Aid Office</p>	Frost 201 552-2150 <a href="mailto:financialaid@hcc.edu">financialaid@hcc.edu</a>
Have questions concerning: <ul style="list-style-type: none"> <li>• Paying your bill</li> <li>• HCC payment plan</li> </ul>	<p style="text-align: center;">Student Accounts</p>	Frost 201 552-2101 <a href="mailto:studentaccounts@hcc.edu">studentaccounts@hcc.edu</a>

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